

Product Manager & System Designer, focusing on Consumer Application, Large Scale CMS and SaaS Application Design & Information Architecture.

Technical Background • Designer Mindset • HCI Major

TOOLKIT





















XMind

Axure

Confluenc

uence JIRA/Red

Fig

Sket

After Effect

Unity

Metabas

HTML+CSS+JS

EXPERIENCE(6+ years)

DealTap, Responsive Contract Negotiation SaaS Platform, Web-Based CMS **Product Manager, Information Architect**

2017 ~ Present Toronto, ON, Canada

- Leading the effort to build DealTap's next generation responsive Web Based E-Signature Tool and Brokerage Management Platform.
- Proposed and designed a Scalable Smart-Form Building Platform for building and updating DealTap's Form Library, greatly reducing the costs and risks from manually coding and updating form every year.
- Liaison with an Advisory Board of 6 Toronto's top agents, continuously collecting feedback and iteration suggests from them to feed into the product design.
- Collecting and analysing requirements, translating requirements to product architecture.
- Overseeing a team of developers, a UI designer and a junior PM, grooming backlog, running the agile cycle.

Alo7, Online Classes, Operation & CS Platform, Mobile Application **Senior Product Designer**

2015 ~ 2017 Shanghai, China

- Leading the design of the Architecture, Wireframes, UX Flow, Uses Case, Interactive Prototype of the large CMS that supports the whole operation of Alo7's online English course business that hosts over 30,000+ online classes per month
 - o Including User Portals, Online Class Platform integration, Customer Support System, Operation Logistics tools, Analytics System, Teacher Resource Distribution and Optimization System, etc.)
 - The products helped Alo7 secured 37.5 million series D funding
- Grew Alo7's Online Class Product with over 30,000 classes per month
- Grooming product backlog, roadmapping product direction in the agile environment.
- Cross-team collaboration with the operation team, the visual team, and the development team to ensure product consistency and quality throughout the dev cycle.
- Defining documentation standards for the product department.

- Identifying problems and opportunities to introduce Data Driven decisions to improve the efficiency, effectiveness and overall satisfaction of interactive experience of both desktop and mobile website.
- Developing the vision and the strategy for boosting traffic, conversion rate and user engagement.
- Creating detailed use cases, user workflows, and user interface specifications utilizing wireframes and rapid prototypes in Axure.
- Collaborating with stakeholders, users, designers and the remote dev team, aligning usability, technology and business goals.
- Evaluating module performance via Google Analytics and Tableau for further iterations.
- Designed tools and mechanics to effectively improve the quality of user generated content.

GEL Lab, Proof-of-Concept Prototype and Indie Games in Unity and Unreal **Lead Designer, Level Designer, Programmer**

2013 ~ 2014 East Lansing, MI, U.S

- Leading the team and design direction on 2 major client projects, defining work scope, design detail and delivery vision.
- Directly working with programmers and artists to implement game mechanics, sequences, levels and boss fights within Unity and various plugins.
- Drafting the design document, defining every detail of the project.
- Implementing UI and level designs on various scopes and styles.

Indie Game Developer, Video Game Industry **One-man Team**

2011 ~ 2012

Designed, wrote, and Developed a 130,000-word script Indie RPG alone, receiving over 100,000 downloads

EDUCATION

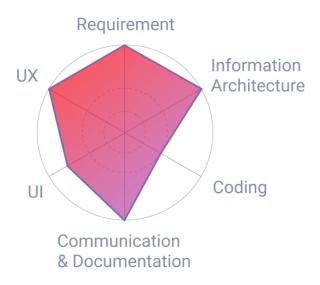
Human Computer Interaction

Master's Michigan State University, 2014 4.0/4.0

Software Engineering

Bachelor's Northwest University, 2012 3.4/4.0

SKILLS



INTERESTS Story-driven Games • Virtual / Augmented Reality • Blockchain • Product Hunt • TechCrunch